



LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

U.G. DEGREE EXAMINATION – ALLIED

THIRD SEMESTER – APRIL 2023

CO 3203 – INDUSTRIAL RELATIONS

Date: 12-05-2023

Dept. No.

Max. : 100 Marks

Time: 01:00 PM - 04:00 PM

SECTION – A

Answer ALL questions:

(10 x 2 = 20 marks)

1. Define Industrial Relations.
2. List out the various forms of strikes.
3. What is Fire fighting legal role?
4. Explain the term 'Gherao'.
5. Who is a Conciliation Officer?
6. List out the objectives of a Trade Union.
7. What do you mean by Joint Council?
8. Define Employee Grievance.
9. List out the approaches to employee discipline.
10. Write a note on workers participation in management.

SECTION – B

Answer any FOUR questions:

(4 x 10= 40 marks)

11. Describe the conditions for good Industrial Relations.
12. Explain the desirable features of a grievance procedure.
13. Discuss the steps involved in Collective bargaining process.
14. Describe the various factors influencing the workers participation in Management.
15. Bring out the procedure with regard to registration of a Trade union.
16. Explain the concept of 'Hot Stove Rule'.
17. Can a worker challenge punishment? – Comment.

SECTION – C

Answer any TWO questions:

(2 x 20 = 40 marks)

18. What are the reasons as to why indiscipline arises among employees in an organization?
19. Explain in detail the functions of a Trade Union.
20. Describe in brief the methods for prevention and settlement of Industrial disputes.
21. What are the causes for poor industrial relations? Give your suggestions to improve the same.
